

Using Police Performance Evaluations to Screen for Moral Injury as a Precursor for PTSD

Catherine C. Wemette & Kristine M. Jacquin Fielding Graduate University

THE ISSUE

- ➤ Public safety personnel, including police officers, are more likely to encounter psychologically traumatic events on the job, leading to depression, anxiety, burnout, and PTSD (Arble et al., 2017; Di Nota et al., 2021).
- In addition to the physically demanding nature of their work, when asked to do what is right, police officers may face moral issues resulting in moral distress or moral injury (Papazoglou et al., 2020).
- ➤ Because burnout, moral injury, and PTSD may appear similar and have severe consequences, it is critical to understand the relationship between the three and what can be done to screen for them.

FOUNDATIONS

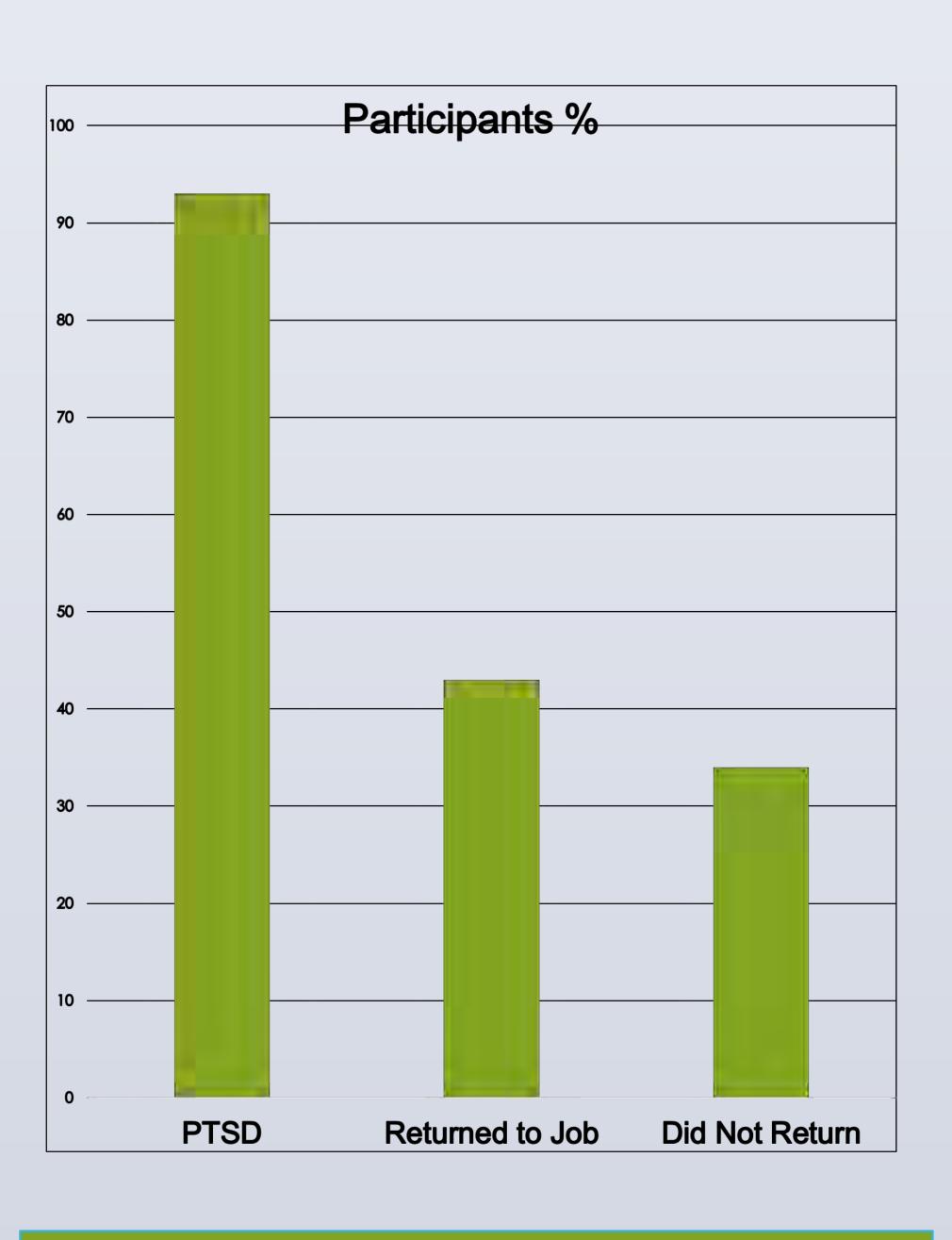
- Burnout—typically characterized by exhaustion, ongoing job stress resulting in error, depersonalization, and disengagement—focuses on the individual whereas moral injury underlines the responsibility of the system in which the individual operates (Haight et al., 2017; Weingarten et al., 2020).
- One of moral injury's components -betrayal from someone in a position of
 authority in a high stakes situation -clearly recognizes the role of the system
 (Shay, 2014).

PREVALENCE

In veterans and active military service members, moral injury was common for those with PTSD, and repeated exposure to incidents of moral injury led to PTSD (Koenig et al., 2018; Papazoglou et al., 2017; Shay, 2014).

PREVALENCE (cont.)

- Similarly, re-experiencing of the event(s), avoidance or numbing behaviors, anxiety, depression, and sleep disturbances can be linked to both moral injury and PTSD (Arble et al., 2017; Shay, 2014).
- ➤ In a study of non-military work-related PTSD, though 93% of those received treatment for PTSD, only 43% returned to their previous job within which the inciting event had occurred (74% of those returned with some job modification), and 34% did not return to work (Torchalla & Strehlau, 2018). See figure below.



RECOMMENDATIONS

Without an accurate distinction between burnout, moral injury, and PTSD, it is not possible to provide the appropriate support and interventions for individuals, and employee retention and morale suffers.

RECOMMENDATIONS (cont.)

- Integrating appropriate assessment questions and broad-based wellness goals into regular performance evaluations within the police force provides an opportunity to screen for burnout and moral injury, with the goal of preventing PTSD.
- Van Thielen et al. (2018) found that Human Resource Management (HRM) system theory and the Job Demand Control model allowed for a specific evaluation system for police that increased job satisfaction while lowering job strain.
- Utilizing a goal-setting process allowed for communication of clear expectations from the department for jobs largely performed on the streets with minimal supervision, allowing employees to feel a sense of selfcontrol, increasing a sense of wellbeing (Van Thielen et al., 2018).
- By including psychologists and expanding the definition of well-being to include not just self-control, but other assessment-based questions and behaviors, departments and supervisors can screen for burnout and moral injury.
- Integrating wellness goals and having specific questions regarding commonly identified behaviors including those that can be signs of burnout or moral injury including substance use, isolating from friends and family, and not connecting with positive support can begin to screen for warning signs (McCormack & Riley, 2016).
- Such efforts should improve police officers' well-being and increase safety in the community.

REFERENCES

- Arble, E., Lumley, M. A., Pole, N., Blessman, J., & Arnetz, B. B. (2017). Refinement and preliminary testing of an imagery-based program to improve coping and performance and prevent trauma among urban police officers. *Journal of Police and Criminal Psychology*, 32(1)1-10. https://doi.org/10.1007/s11896-016-9191-z
- Di Nota, P. M., Kasurak, E., Bahji, A., Groll, D., & Anderson, G. S. (2021). Coping among public safety personnel: A systematic review and meta—analysis. Stress and Health: Journal of the International Society for the Investigation of Stress. https://doi.org/10.1002/smi.3039
- Haight, W., Sugrue, E. P., & Calhoun, M. (2017). Moral injury among child protection professionals:
 Implications for the ethical treatment and retention of workers. *Children and Youth Services Review, 82*, 27-41. https://doi.org/10.1016/j.childyouth.2017.08.030
- Koenig, H. G., Ames, D., Youssef, N. A., Oliver, J. P., Volk, F., Teng, E. J., Haynes, K., Erickson, Z. D., Arnold, I., O'Garo, K., & Pearce, M. (2018). Screening for moral injury: The moral injury symptom scale military version short form. *Military Medicine*, 183(11-12). https://doi.org/10.1093/milmed/usy017
- McCormack, L. & Riley, L. (2016). Medical discharge from the "family," moral injury, and a diagnosis of PTSD: Is psychological growth possible in the aftermath of policing trauma? *Traumatology*, 22(1)19-28. https://doi.org/10.1037/trm0000059
- Papazoglou, K., Blumberg, D. M., Kamkar, K., McIntyre-Smith, A. & Koskelainen, M. (2020). Addressing moral suffering in police work: Theoretical conceptualization and counselling implications. *Canadian Journal of Counselling and Psychotherapy, 5*(1), 71-87.
- Papazoglou, K. & Chopko, B. (2017). The role of moral suffering (moral distress and moral injury) in police compassion fatigue and PTSD: An unexplored topic. *Frontiers in Psychology, 8.* https://doi.org/10.3389/fpsyg.2017.01999
- Shay, J. (2014). Moral injury. *Psychoanalytic Psychology,* 31(2), 182-191. https://doi.org/10.1037/a0036090
- Torchalla, I. & Strehlau, V. (2018). The evidence base for interventions targeting individuals with work-related PTSD: A systematic review and recommendations. *Behavior Modification, 42*(2) 273-303. https://doi.org/10.1177/0145445517725048
- Van Thielen, T., Bauwens, R., Audenaert, M., Van Waeyenberg, T., & Decramer, A. (2018). How to foster the well-being of police officers: The role of the employee performance management system. *Evaluation and Program Planning, 70,* 90-98. https://doi.org/10.1016/j.evalprogplan.2018.07.003
- Weingarten, K., Galván-Durán, A. R., D'Urso, S., & Garcia, D. (2020). The witness to witness program: Helping the helpers in the context of the COVID-19 pandemic. *Family Process*. https://doi.org/10.1111/famp.12580